**Contact Us:**

**Overview:**

Navigation:

Rating (4/5)

Everything is laid out in one page

Linking Faculty and Staff directory is a nice touch for extra information

Content:

Rating (4/5)

Although you do not have to be student to submit a message, the page asks users to include their student ID number if he or she is a student and does not provide a “field” to enter this information in

Keep public, a helpful idea for getting help with general questions

Notes:

Have a field that asks if the user is a student or not using a “radio” input type and then base that information whether to add in a required field for the user to enter in their student ID or not

It may also help to have a panel/section that displays the “Frequently asked questions” workers get from users. This could significantly help and lessen the work on the staff

Also, after submitting a message, it says “Thank you! Someone will be in contact with you shortly” or something close to that. Maybe have this be more specific so that the user will have information when to ultimately expect a reply (ie. Display working days/times, holiday operations, etc)

The form currently works by only checking if there is content in the box and if the emails match. Ex, when filling out the email: “dabdadksa” is just as valid as “username@domain.com” even though the first is not an email address. If information is filled in, it is currently accepted, a check of the string either manually or with JavaScript Regular Expressions, should be performed. As well, if there is an error, the message is displayed in an alert box which is generally clumsy and annoying, this could be fixed by displaying error messages above the specific input box.

Content Analysis & Quality Review Rubric

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Primary section** | Contact Us | | | | | |
| **Page title** | Contact Us | Engineering, University of Regina | | | | | |
| **Navigation** | Engineering home -> Contact Us | | | | | |
| **Navigation rating** | 1 | 2 | 3 | 4 | 5 | Unsure |
| Navigation is poor |  | Neutral/navigation is ok |  | Navigation is excellent |  |
| **URL** | https://www.uregina.ca/engineering/contact/index.html | | | | | |
| **Stakeholder focus rating (perceived)** | 1 | 2 | 3 | 4 | 5 | Unsure |
| Highly relevant for faculty only  *Remove from public* |  | Good for students, parents, & faculty  *Keep on public* |  | Highly relevant for students & parents only  *Keep on public* | Not sure which stakeholder the content is for |
| **Content rating (perceived)** | 1 | 2 | 3 | 4 | 5 | Unsure |
| Poor |  | Neutral/OK |  | Excellent |  |
| **Notes/ideas** | Have a field that asks if the user is a student or not using a “radio” input type and then base that information whether to add in a required field for the user to enter in their student ID or not  It may also help to have a panel/section that displays the “Frequently asked questions” workers get from users. This could significantly help and lessen the work on the staff  Also, after submitting a message, it says “Thank you! Someone will be in contact with you shortly” or something close to that. Maybe have this be more specific so that the user will have information when to ultimately expect a reply (ie. Display working days/times, holiday operations, etc) | | | | | |